


Questions

You have a question that you may not be ticket worthy? The best place to go is our questions channel, members of staff are actively checking that channel so your question will be answered as quick as possible! Whether the question be a technical issue a general Minecraft question, Violets or discord related there will also be someone with a answer or solution!



The screenshot shows a Discord chat interface. On the left is a sidebar with channel categories: 'rules', 'roles', 'intros', 'IMPORTANT' (containing 'news', 'events', 'media : news', 'change : log', 'polls', 'sneak : peeks'), and 'HELP' (containing 'support', 'staff : apps', 'questions', 'suggestions', 'event suggestions'). The main chat area shows a message from Emmi (01/03/2025 22:26) asking about skin persistence. A staff member, Manager | lunar (01/03/2025 23:52), responds that detailed skins won't be visible due to crossplay and Java technicalities, recommending simple skins. A follow-up message from Manager | lunar (01/03/2025 23:54) compares Java and Bedrock skins with two images: a Java skin (left) and a Bedrock skin (right). The date '02 March 2025' is visible at the bottom right of the chat area.

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